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DZ-Manager Enterprise features package
Enterprise Booking

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Contact / Support / Help

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Features Package “Enterprise Booking”

Overview

DZ-Manager is a complete manifesting and drop zone management software with lots of features and functions. Over 99% of all features are part of the regular DZ-Manager application or the DZ-Manager Online-Tools. Customers of either software can use them without any additional fees.

However some features – we call them Enterprise features – are not part of the regular packages for the following reasons

- They were implemented for very huge dropzones or very special workflows
- Hence they are only useful for very few of our customers

To keep the price of the regular software packages in a reasonable range and don't force customers to pay for features they have no use for we make these Enterprise features available as separate modules. Those features can either be paid once or via a monthly fee.

The “Enterprise Booking” package contains several of those Enterprise features that are all related to appointments / bookings. Find more information about the appointment feature¹ in general in our manual².

By choosing the “Enterprise Booking” package you can get a discount of up to 50% compared to what you would pay if you purchase each feature separately.

¹ Section XIV. Booking of appointments / Gift cards

² https://www.dz-manager.com/docs/DZ-Manager_Step_by_Step.pdf

1) Be able to translate appointment description

Bookable products are configured via appointment categories.

Before this feature, appointment category descriptions were only available in one language.

But now the dropzone can configure product descriptions in different languages. Hence if the customer views the online booking tool in his favorite language, the product description will match the selected language.

Depending on the selected language of the Online-Tools the customer sees a different product description:



[Select product](#) | **Step 1 Choose Date** | Step 2 Choose Class | Step 3 CC Deposit | Confirmation

Please select a Skydive category and a jump date for this reservation. Then click "next".

Select Skydive category and date:
 Tandem jump

7 | October | 2017

Jumping is possible on Saturday, 10/7/2017.
 Your jump will take place in 3 days.
 112 available slots

October 2017						
Su	Mo	Tu	We	Th	Fr	Sa
24	25	26	27	28	29	30
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31	1	2	3	4

Description of package Tandem jump:
 Most people choose the tandem method to make their first skydive. Training takes less than 45 minutes and depending on a number of variables, a student may spend from one to six hours at the Skydiving Center.



[Produkt auswählen](#) | **Schritt 1 Datum auswählen** | Schritt 2 Zeit auswählen | Schritt 3 Zahlungsdaten | Bestätigung

Bitte wählen Sie eine Sprungart und ein Datum für diese Buchung. Klicken Sie anschließend auf "Weiter".

Wählen Sie eine Sprungart und ein Datum:
 Tandem jump

7 | Oktober | 2017

Springen ist möglich am Samstag, 07.10.2017.
 Ihr Sprung wird in 3 Tagen statt finden.
 112 Plätze verfügbar.

Oktober 2017						
Mo	Di	Mi	Do	Fr	Sa	So
25	26	27	28	29	30	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31	1	2	3	4	5

Beschreibung der Sprungart Tandem jump:
 Der erste Fallschirmsprung der meisten Menschen ist ein Tandemsprung. Das Training dauert weniger als 45 Minuten und je nach Bedingungen vor Ort, verbringt ein Tandemgast zwischen einer und sechs Stunden am Fallschirmsprungplatz.

Detailed information about this feature can be downloaded here:

[Be able to translate appointment description](#)

2) Be able to attach customized files to booking confirmation mails

For new bookings, no matter if done by the customers themselves via the DZ-Manager Online-Tools or by the staff via DZ-Manager, the Online-Tools can send booking confirmation mails.

To those mails pre-created files can already be attached, e.g. to include the terms and conditions of the dropzone or certain additional information about the booked event.

With the feature under this headline, files can also be created on the fly and hence contain details about the booking additionally. This allows attaching customized

- vouchers and
- invoices

to booking confirmation mails.

When creating the booking confirmation mail, the DZ-Manager Online-Tools will create files to attach from configurable templates. Custom information, e.g.

- Name of booking person / jumper
- Voucher number

will be inserted during that process. If the attached file shall be a pdf, the file is converted then.

Last but not least the created files are attached and the mail is sent.

Detailed information about this feature can be downloaded here:

[Be able to attach customized files to booking confirmation mails](#)

3) Mark days with different colors depending on if slots are available for booking

This feature allows marking days during the online booking process in **green** or **red** color, depending if slots are available for booking or not.

[Produkt auswählen](#) Schritt 1 Datum auswählen
 [Schritt 2 Zeit auswählen](#) Schritt 3 Zahlungsdaten
 [Bestätigung](#)

Bitte wählen Sie eine Sprungart und ein Datum für diese Buchung.
Klicken Sie anschließend auf "Weiter"

Wählen Sie eine Sprungart und ein Datum:

Tandem ▾

25 ▾ Februar ▾ 2017 ▾

Springen ist möglich am Samstag, 25.02.2017.

Ihr Sprung wird in 9 Tagen statt finden.
38 Plätze verfügbar.

Februar 2017						
Mo	Di	Mi	Do	Fr	Sa	So
30	31	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	1	2	3	4	5
6	7	8	9	10	11	12

Morgen

Nächsten Samstag

Nächsten Sonntag

Früher Später

[Produkt auswählen](#) Schritt 1 Datum auswählen
 Schritt 2 Zeit auswählen Schritt 3 Zahlungsdaten
 [Bestätigung](#)

Bitte wählen Sie eine Sprungart und ein Datum für diese Buchung.
Klicken Sie anschließend auf "Weiter"

Wählen Sie eine Sprungart und ein Datum:

Tandem ▾

28 ▾ Februar ▾ 2017 ▾

Springen nicht möglich am Dienstag, 28.02.2017.

Dropzone closed Tuesday and Wednesday (booking still not possible without rule but this way you can give a decent message)

Februar 2017						
Mo	Di	Mi	Do	Fr	Sa	So
30	31	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	1	2	3	4	5
6	7	8	9	10	11	12

Morgen

Nächsten Samstag

Nächsten Sonntag

Früher Später

This gives a far better overview of available jumping days as otherwise the customer must click through the days, doing a "trial and error". Also it highlights special events like boogies where jumping is possible during the week when it is not possible normally.

Detailed information about this feature can be downloaded here:

[Mark days with different colors depending on if slots are available for booking](#)

4) Be able to filter appointments on application start

By default, DZ-Manager loads all appointments and giftcards that are not jumped or expired on start. This results in a perfect overview over all open bookings in the database and was implemented on customers demand.

However if there are a lot of open bookings existing in the database it can also impact startup times and performance of the appointment list. As a result a new set of configuration is implemented in DZ-Manager:

“Load on startup”

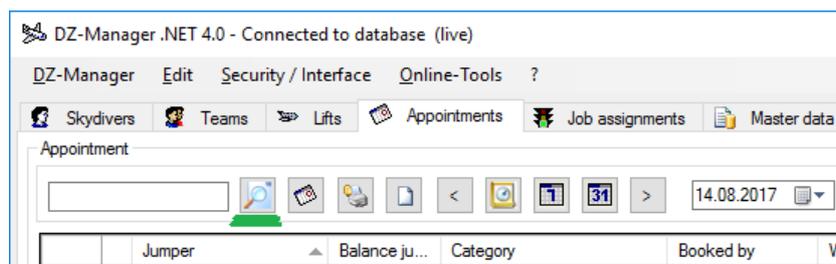
The screenshot shows the 'Online-Tools / Web settings' tab in DZ-Manager. Under the 'Appointments' sub-tab, the 'Load on startup' section is highlighted. It contains the following options:

- Enable In-App booking
 - Manage appointments & giftcards - only enable if needed by this instance
- Hide certain appointments & giftcards
 - Hide already jumped
 - Hide expired
- Load on startup
 - Load appointments
 - Load giftcards
- Default date range for appointments
 - Start: Days from actual date (positive or negative) [0]
 - End: Days from actual date (positive or negative) [30]

Below the settings, a note states: "The suggested approach is to load only appointments for the actual day or week but no giftcards for performance reasons. You will still be able to load appointments & giftcards by name, numbers and date range on the appointments tab much as with skydivers on the fly."

In addition the search on the Appointments-tab is enhanced. Users can now search the database for appointments by

- appointment number
- booking number
- Jumper's name
- date or date range



The suggested approach with this new feature is then to load only appointments for the actual day or week but no giftcards for performance reasons.

Due to the enhanced search you will still be able to load appointments & giftcards by name, numbers and date range on the appointments tab on the fly much as with skydivers.

Detailed information about this feature can be downloaded here:

[Be able to filter appointments on application start](#)

5) Different appointment categories Online and in-App

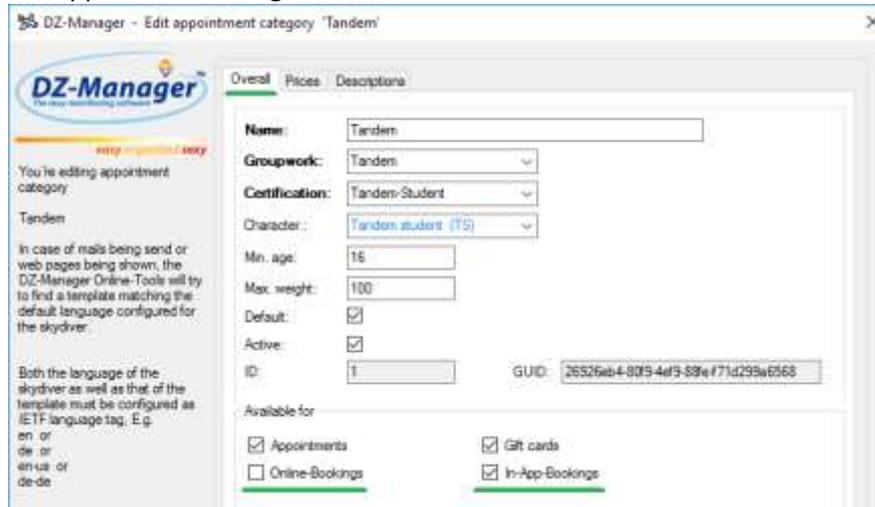
Bookable products are configured via appointment categories.

Before this feature, appointment categories were available both in-App and Online.

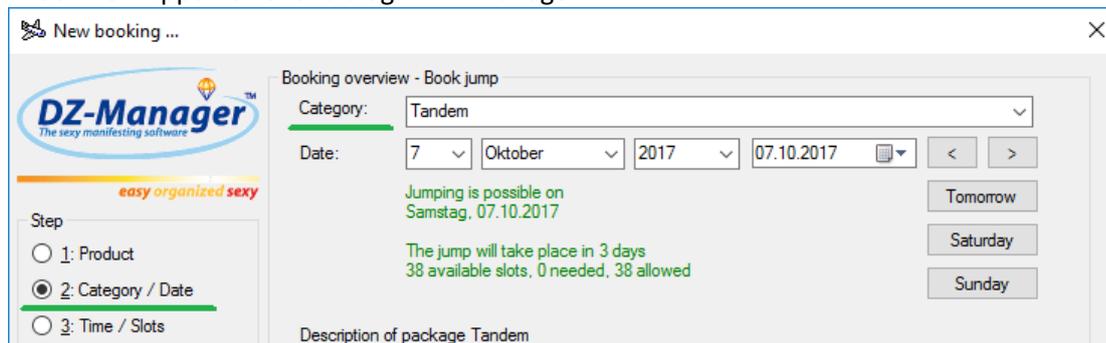
But now the dropzone can configure an appointment category to be available for booking

- in-App
- Online
- or for both ways of booking

For appointment categories, it can be selected via checkboxes where booking shall be possible.



Depending on the setting, the product will be selectable in the dropdown list of the “Book new appointment” dialog in DZ-Manager³



and / or in the dropdown list of the Online-Tools⁴

Mein Konto

- Anmelden
- Passwort zurücksetzen
- Neu erstellen

Manifest board

- Aktuelle Lifts
- Lifts filtern

Buchungen

- Tandem / Kurs
- Gutschein kaufen
- Fortfahren
- Eingabe löschen

Produkt auswählen Schritt 1 Datum auswählen Schritt 2 Zeit auswählen Schritt 3 Zahlungsdaten Bestätigung

Bitte wählen Sie eine Sprungart und ein Datum für diese Buchung. Klicken Sie anschließend auf "Weiter"

Wählen Sie eine Sprungart und ein Datum:

Tandem jump

7 Oktober 2017

Springen ist möglich am Samstag, 07.10.2017.

Ihr Sprung wird in 3 Tagen statt finden. 112 Plätze verfügbar.

Oktober 2017						
Mo	Di	Mi	Do	Fr	Sa	So
25	26	27	28	29	30	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31	1	2	3	4	5

Morgen

Nächsten Samstag

Nächsten Sonntag

Früher Später

Detailed information about this feature can be downloaded here:

[Different appointment categories Online and in-App](#)

³ Menu DZ-Manager → Book appointment or Hotkey Ctrl+O

⁴ Have a look at our demo here:

https://online-tools.dz-manager.com/Pages/BookAppointment_02.aspx?DoingWhat=1

6) Be able to edit appointments

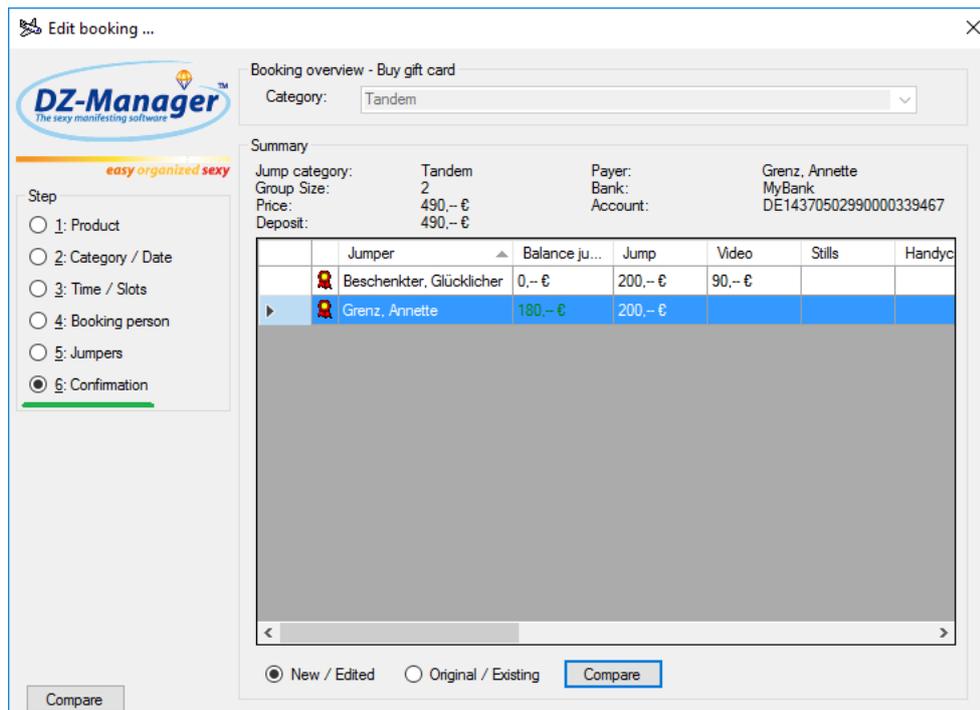
DZ-Manager comes with support for booking products like tandem jumps, AFF courses and the like.

Those products can be booked as

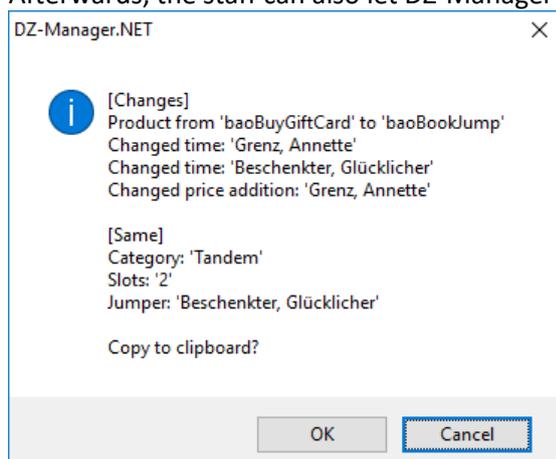
- Appointments: a product being booked for a certain date and time
- Gift cards: a product being booked without scheduling a date yet

With the feature under this headline a previous booking can be re-opened using the same guided wizard in DZ-Manager **by the staff**, changing most of the properties like

- product / date
- number of jumpers and times
- name of jumpers
- additions like video and / or photos



Afterwards, the staff can also let DZ-Manager tell the changes made:



Detailed information about this feature can be downloaded here:

[Be able to edit appointments](#)

7) Be able to export combos of appointment vouchers and confirmations

DZ-Manager comes with support for booking products like tandem jumps, AFF courses and the like.

Those products can be booked as

- Appointments: a product being booked for a certain date and time
- Gift cards: a product being booked without scheduling a date yet

Appointments and gift cards can be booked

- Within DZ-Manager on the Appointments - tab, so called **in-app-booking**. This is usually done by the staff of the dropzone, e.g. when customers call to book over the phone.

Using the

- DZ-Manager Online-Tools, so called **web-based booking**. This is normally done by the customer himself via the Website of the dropzone.

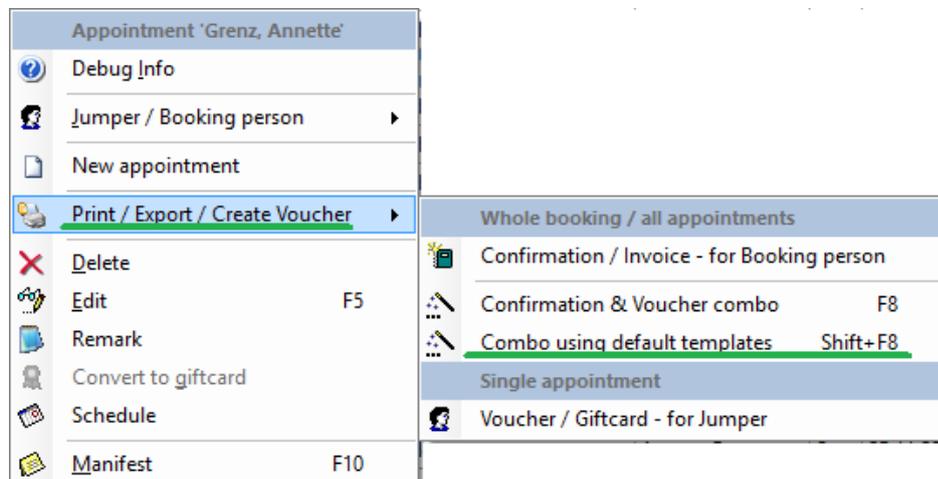
No matter how the booking was entered into the system the DZ-Manager Online-Tools can send booking confirmations to payers and / or jumpers with customized texts and attachments.

Also a member of staff can print single documents using DZ-Manager.

With the feature under this headline the staff can also print combinations of vouchers and booking confirmations in one go.

Every Appointment or Giftcard has a submenu "Print / Export" containing two items regarding this feature

- Confirmation & Voucher combo: this will ask for the two templates to use and then create the desired files
- Combo using default templates: this will use the preconfigured templates to create the desired files



Detailed information about this feature can be downloaded here:

[Be able to export combos of appointment vouchers and confirmations](#)

8) Fee per paymentsource for online payments

This feature allows charging a fee during online bookings and account recharges if the DZ-Manager Online-Tools are used, e.g.

- Paypal : 5,00 €
- Credit card: 7,50 €
- Sofort transfer: 2,50 €

The customer is charged with this fee if a PSP⁵ is used. However the fee might not get credited to the customer's account as part of the deposit⁶.

The customer can see the payable fee when selecting the payment method on page "Step 3 - Payment"



Additionally the fee will be shown in the overview before the customer confirms the booking:

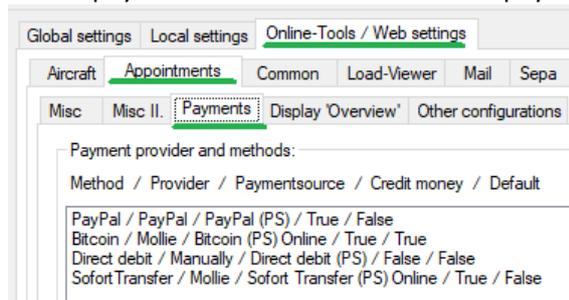
Sprungart: Tandem
Gruppengröße: 1
Preis: 299,-- €
Anzahlung: 299,-- €
Gutscheine: 1

Springer	Sprung	Video	Gesamt	Anzahlung
1: Nachname, Vorname	200,-- €	90,-- €	290,-- €	290,-- €
Gutschein per Post	5,-- €		5,-- €	5,-- €
<u>Gebühr Sofortüberweisung</u>	4,-- €		4,-- €	4,-- €
			<u>299,-- €</u>	<u>299,-- €</u>

The identical overview will also be shown after a successful booking and can be integrated into the booking confirmation sent by eMail.

If and which additional fees applies is configured within DZ-Manager for each payment source⁷. Via this dialog can also be configured if the fee shall be credited to the customer's account as part of the deposit.

Which payment source will be used for a payment method is configured with the Web-Settings⁸:



⁵ Payment service provider, e.g. Mollie or PayPal

⁶ The latter described behavior can be configured

⁷ Tab Master Data → Payment sources

⁸ Men+ Edit → Settings → Basic settings; Tab "Online-Tools / Web settings" → Appointments → Payments

Price

The features described in this document will be implemented as Enterprise Feature. For a price of

6.999,- EUR without VAT one-time-payment

or

44,99 EUR without VAT monthly fee

the participating dropzone will be able to use the feature within 2 weeks after ordering⁹. For not participating dropzones this feature will not be available.

We are looking forward towards your order!

Thank you

Thank you for your time and for considering net&rights GmbH as your IT-service provider.

If you have questions or suggestions don't hesitate to contact us.

Oliver Hörster, CEO
net&rights GmbH

⁹ Non-binding offer, subject to changes, errors excepted. The named price only includes the implementation of the described function. Installation or tests on customers systems will be charged as support.